[English Translation]

External Line Connection Service Terms and Conditions

Article 1 (Application of Terms and Conditions)

1. These External Line Connection Service Terms and Conditions (these "Terms and Conditions") are the Basic Service Terms and Conditions applicable to the Basic Service, "External Line Connection Service" (the "Service") that SAKURA internet Inc. (the "Company") provides.
2. The user of the Service (the "User") shall observe the Basic Terms and Conditions that the Company sets forth. The Basic Terms and Conditions together with these Terms and Conditions shall apply to the Services.

Article 2 (Contents of Services and Minimum Use Period)

1. The Service is the service in which the Company provides a router and transmission equipment (collectively, the "Equipment for External Line Connection") to connect the Company's Services that the User uses to a private network or a virtual private network (the virtual private network shall be referred to as "VPN," and the private line and VPN shall be collectively referred to as "External Lines") and the private line. A kind of private lines that the Company provides to the User in the Service shall be set forth on the Service Site.
2. A kind of Company's Services which can be connected to the External Lines by the Service shall be set forth on the Service Site.
3. The minimum use period of the Service shall be as follows.

(1) Use by connection of the private network: 12 months

(2) Use by connection of VPN: 3 months

4. The Company may provide a private line of kind which is not set forth in Paragraph 1 or a connection to a Company's Service of kind which is not set forth in Paragraph 2. Even in that case, the Basic Terms and Conditions and these Terms and Conditions (collectively, the "Company's Terms and Conditions") shall apply unless the Company and the User particularly set forth otherwise.

Article 3 (Payment Deadline of Fees)

1. Notwithstanding the provisions of payment deadline in the Basic Terms and Conditions, the User shall pay the initial fees for use of the Service no later than the last day of the month following the month to which the use start date belongs.

Article 4 (Carrier's Terms and Conditions and the like)

1. With respect to use of the Service, in addition to the Company's Terms and Conditions, contract terms and the like (meaning terms of use, rules, policies and others, regardless of its formality and name, which the Carrier (as defined below) sets forth for the provision of private lines; collectively, the "Carrier's Terms and Conditions") that a provider (the "Carrier") of a private line to be connected in the Service sets forth shall also apply, and if there is any provision which conflicts or is inconsistent between the Company's Terms and Conditions and the Carrier's Terms and Conditions, the provision of the Company's Terms and Conditions shall prevail.

Article 5 (Support)

1. With respect to technical supports concerning private lines to be connected by the Service, the Carrier shall provide it, and with respect to technical matters concerning private lines, the User shall directly ask the Carrier.
2. Except for the inquiries under the preceding paragraph, with respect to inquiries concerning the Service, the Company shall respond to them.

Article 6 (Equipment for External Line Connection)

1. The User shall conduct setting, management, operation and management of the account for connection and password information for the Equipment for External Line Connection to be leased by the Company on its own responsibility and at its own expense.
2. If it is recognized that the Equipment for External Line Connection becomes a condition of breakdown or other malfunction due to a force majeure or causes not attributable to the User, then the Company shall repair or exchange the equipment at its own expense. In this case, setting and other information recorded in the equipment shall be initialized and then leased to the User, and the User shall set the equipment on its own responsibility again.
3. In the provision of the preceding paragraph, if it is difficult to implement the repair or exchange of the Equipment for External Line Connection due to model change, discontinuation of sale or other reasons, then the Company shall implement exchange with the different Equipment for External Line Connection equipped with the function which is equivalent to or better than the equipment and then lease it to the User. In this case, even if the operation under the setting which the User conducted before the implementation of the exchange becomes impossible due to specification of the Equipment for External Line Connection after the exchange or other reason, the Company shall not assume any liabilities for it.

Article 7 (Disclaimers)

1. With respect to the Service, the Company shall assume liabilities only for events which occur on the network and equipment under the management of the Company starting from the line connection base on the side of the Company's local area network ("LAN") of the network termination unit that the Carrier has installed, and with respect to any problem arising out of an event which has occurred on and after the wide area network starting from the line connection base on the side of LAN of the network termination unit, the Company shall not assume any obligation to remove impairment and the like compensation liabilities for damage and the like that the User has incurred and any other liabilities.
2. If the User uses the Service by connecting VPN, with respect to damage that the User has incurred in connection with use of the Service due to the services and the like that the VPN provider provides, the Company shall not assume any compensation liabilities regardless of liabilities for non-performance of obligations, tort or other legal liabilities.

Supplementary Provisions

Article 1 (Commencement of Application)

These Terms and Conditions are the amended version of the External Line Connection Service Terms and Conditions which applied on and after May 8, 2020, and shall apply on and after May 26, 2025 pursuant to the provisions of amendment to the Terms and Conditions in the Basic Terms and Conditions.

[Note: This is the Company's translation of the original Japanese Terms and Conditions dated May 26, 2025 for reference purpose only, which may be different from the latest original Japanese Terms and Conditions. For the purposes of the Use Contract, please be sure to see the latest original Japanese Terms and Conditions as well.]