[English Translation]

Marketplace Terms and Conditions

Chapter 1 General Provisions

Article 1 (Application of Terms and Conditions)

1. These Marketplace Terms and Conditions (these "Terms and Conditions") are the Optional Service Terms and Conditions applicable to software products and services (collectively the "Services" and individually an "Individual Service") provided in "Marketplace" that SAKURA internet Inc. (the "Company") operates, and Chapter 1 shall apply to the Services in common and Chapter 2 shall apply to each Individual Service. If any provision of Chapter 1 conflicts with or contradicts any provision of Chapter 2, the provision of Chapter 2 shall prevail and apply.
2. Each user of the Services (the "User") shall comply with the Basic Terms and Conditions that the Company sets forth. The Basic Terms and Conditions together with these Terms and Conditions shall apply to the Services.

Article 2 (Content of Service)

1. The Services are services in which the Company provides the User with each Individual Service of a third party (the "Provider") who has concluded a contract with the Company.

Article 3 (Formation of Use Contract and Use Start Date)

1. If an Individual Service includes two (2) or more types of the services, the User shall apply for the Individual Service by type.
2. Notwithstanding the provisions of Conclusion of Use Contract in the Basic Terms and Conditions, the Use Contract for an Individual Service shall be deemed to be formed at the time when the Company receives information necessary for the User to use the Individual Service from the User.
3. Notwithstanding the provisions of contract period in the Basic Terms and Conditions, the Services shall be provided on and after the use start date that the Company separately notifies after the User applied for the Services, regardless of whether the Company has confirmed the payment of the fee.

Article 4 (Usage Fees and Payment Deadline)

1. Notwithstanding the provisions of payment deadline in the Basic Terms and Conditions, the Usage Fees of the Services shall be paid as follows:
   (1) Periodic Payment:
   This means a payment method to make a payment periodically and the following two (2)

methods are available:

(i) Flat-rate payment: This means a payment method by which the User periodically pays a fixed amount based on a fee structure under which certain Usage Fees accrue for a certain period of time for an Individual Service provided on a continuous basis, and the Usage Fees consist of either or both of the following:

Initial cost: consideration for provision of performance of the Individual Service; and

Flat usage fee: monthly Usage Fees at a flat rate.

(ii) Pay-as-you-go payment: This means a payment method by which the User periodically pays a variable amount based on a fee structure under which certain Usage Fees accrue in proportion to network resource consumed amount, data usage and any other usage of an Individual Service provided on a continuous basis as measured based on the standards that the Company sets forth, and the Usage Fees consist of one (1) of or a combination of the following:

Initial cost: consideration for provision of performance of the Individual Service;

Basic usage fee: basic Usage Fees at a flat rate to accrue monthly; and

Variable usage fee: Usage Fees in proportion to usage of the Individual Service that the Company measures monthly based on the standards that the Company sets forth.

(2) One-time payment (spot usage fee):

This is a method by which the User makes a one-time payment of Usage Fees for an Individual Service of which the provision is completed at one time.

2. Notwithstanding the provisions of payment deadline in the Basic Terms and Conditions, the User shall pay the fees set forth in the preceding paragraph by the payment method that the User chooses no later than the following deadlines.

(1) The initial cost shall be paid no later than the last day of the month following the month to which the use start date belongs.

(2) The flat usage fee (monthly payment (monthly amount)), basic usage fee and variable usage fee among the fees for use of the relevant service for the period from the 1st day to the last day of every month shall be paid no later than the last day of the following month.

(3) The one-time payment (spot usage fee payment) shall be made no later than the last day of the month following the month to which the service provision completion date belongs.

3. If the User pays the Usage Fees by credit card, the Company shall obtain a credit line of the credit card that the User uses in proportion to the actual usage by the User. The User shall agree that if the Company fails to obtain the credit line, the User will be unable to add or change the type of the Individual Service.

4. The respective Usage Fees for the month to which the use start date belongs and for the month to which the termination date of the Use Contract belongs shall accrue for a full month period, which shall not be calculated on a pro-rata basis.

Article 5 (Minimum Use Period, Required Contract Period and Termination)

1. Notwithstanding the provisions of minimum use period in the Basic Terms and Conditions, no minimum use period shall apply to the Services; provided, however, that a required contract period (meaning a period to which Item 2 of the following paragraph and Paragraph 3 apply) may have been set forth depending on an Individual Service or its type.
2. Notwithstanding the provisions of termination in the Basic Terms and Conditions, on and after the contract start date the User may terminate the Use Contract depending on whether the Individual Service that the User is using has its required contract period, in accordance with the following:
   (1) If no required contract period is set forth for the Individual Service or its type:
   the User may, by giving notice to the Company in a manner that the Company prescribes within a period from the 1st day to the 20th day of every month, terminate the Use Contract for the Individual Service effective as of the last day of the month in which the User gave the notice, or, by giving notice to the Company in a manner that the Company prescribes within a period from the 21st day to the last day of every month, effective as of the last day of the month following the month in which the User gave the notice.
   (2) If a required contract period is set forth for the Individual Service or its type:
   the User may, by giving notice to the Company in a manner that the Company prescribes no later than the 20th day of the month preceding the month to which the required contract period expiration date belongs, terminate the Use Contract effective as of the required contract period expiration date. Regardless of the point of time of the termination notice, the User may not terminate the Use Contract at any point in time before the required contract period expiration date.
3. If a required contract period is set forth for the Individual Service or its type, unless the User expresses its intention to terminate the Use Contract pursuant to the provisions of Item 2 of the preceding paragraph, the required contract period for the Use Contract shall be automatically renewed for the same period, and the same shall apply after the renewal.

Article 6 (Upper-Level Terms of Use)

1. The User shall apply for the Use Contract for the Services to the Company after consenting to the terms and conditions, codes, rules and terms of use and the like (the "Upper-Level Terms of Use") that providers of each Individual Services set forth in Chapter 2 and shall use

the Services in compliance with the latest Upper-Level Terms of Use at the time when the User is using the Services.

2. If any provision of the Basic Terms and Conditions or these Terms and Conditions conflicts with or contradicts any provision of the Upper-Level Terms of Use, except for the provisions relating to the contract formation, Usage Fees, payment deadline and support, the provision of the Upper-Lever Terms of Use shall prevail and apply.

Article 7 (Exclusion from Application of SLA)

1. The Services shall not be subject to any quality assurance (SLA) that the Company sets forth.
2. If the User uses any other service that the Company provides (the "Other Service") together with the Services, even if the User is unable to use the Other Service due to the Services, the Company shall not apply any quality assurance (SLA) that the Company sets forth for the Other Service.

Article 8 (Change of Service Content and Discontinuation of Service Provision)

1. The Company may change or discontinue the content of the Services due to dissolution of providers or change or discontinuation and the like of the content of the Services by providers. The Company shall make efforts to notify the change or discontinuation to the User without delay but shall not assume any liability for the change or discontinuation or delay in the notification.

Article 9 (Termination)

1. In addition to the provisions of termination of the Use Contract by the Company in the Basic Terms and Conditions, in the event of any of the cases listed below, the Company may immediately terminate the Use Contract without giving notice or demand to the User:
   (1) if the provider judges that the User or the End-User conducted an act breaching or threatening to breach the Upper-Level Terms of Use;
   (2) if the provider judges that the User or the End-User breached the Upper-Level Terms of Use and the provider requests the Company to stop the use of the Services or terminate the Use Contract; or
   (3) if the Company or the provider judges that the User made any adequate authentication process difficult or impossible by circumventing ID or account authentication by the Company or the provider, falsifying authentication information or any other fraudulent means.

Article 10 (Service without Charge)

1. The Company may provide a service that a third party provides to the User for free of charge in the Marketplace in addition to those set forth in Chapter 2. The User shall comply with the latest Upper-Level Terms of Use that the third party sets forth at the time when the User is using the service and the Company shall make no warranty for the service and assume no liability for any failure or damage arising out of or in connection with use of the service.

Chapter 2 Individual Service Terms

Section 1 Trend Micro Cloud One™-related Products (services included in the related products shall be collectively referred to as the "Individual Service" in this Section)

Article 11 (Content of the Individual Service)

1. The Individual Service is a service in which the User may use the security function in accordance with the license of service operating on Trend Micro Cloud One™'s service which Trend Micro Incorporated and HYPER BOX CO., LTD. (collectively the "Provider" in this Section) provide.

Article 12 (Upper-Level Terms of Use)

1. The Upper-Level Terms of Use for the Individual Service shall be the "Trend Micro Product License Agreement" that Trend Micro Incorporated sets forth.

Article 13 (Quality Assurance by the Provider)

1. The Provider's quality assurance shall apply to the Individual Service.

Article 14 (Support)

1. With respect to support for the method of use, function, the Upper-Level Terms of Use and login information and password of Trend Micro Cloud One™-administration console of the Individual Service, the User may use the support service that the Provider provides.
2. With respect to inquiries about billing, termination and any other contract details of the Individual Service other than the support set forth in the preceding paragraph and other technical supports (including, but not limited to, customer training, system integration/development assistance, transition assistance and proxy operation/development service), the Company shall respond to the inquiries.

Section 2 Fortinet-related Products (services included in the related products shall be collectively referred to as the "Individual Service" in this Section)

Article 15 (Content of the Individual Service)

1. The Individual Service is a service in which the User may use appliance products and related services that Fortinet,Inc and Zuken NetWave Inc. (collectively the "Provider" in this Section) provide.

Article 16 (Upper-Level Terms of Use)

1. The Upper-Level Terms of Use for the Individual Service shall be the "Fortinet Product License Agreement / EULA and Warranty Terms" that Fortinet,Inc sets forth.

Article 17 (Required Contract Period)

1. Some Individual Services have required contract period. The details shall be set forth on the Service Site.

Article 18 (Support)

1. In principle, the Company shall act as support contact for the User for the Individual Service; provided, however, that depending on the content of support, the Company and the Provider may, based on the Company's judgment, jointly provide the support to the User after the Company giving notice to the User.

Section 3 Sophos-related Products (services included in the related products shall be collectively referred to as the "Individual Service" in this Section)

Article 19 (Content of the Individual Service)

1. The Individual Service is a service in which the User may use virtual appliance products and Sophos Central-related products of Sophos Ltd. (however, excluding Sophos UTM set forth in Section 9) that Sophos Ltd. and KOANKEISO CO., LTD. (collectively the "Provider" in this Section) provide.

Article 20 (Upper-Level Terms of Use)

1. The Upper-Level Terms of Use for the Individual Service shall be the "Owlook® Security Management Service Terms of Use (SAKURA Cloud Virtual-type UTM Management)" that KOANKEISO CO., LTD. sets forth.

Article 21 (Required Contract Period)

1. Some Individual Services have required contract period. The details shall be set forth on the Service Site.

Article 22 (Support)

1. In principle, the Company shall act as support contact for the User for the Individual Service; provided, however, that depending on the content of support, the Company and the Provider may, based on the Company's judgment, jointly provide the support to the User after the Company giving notice to the User.

Section 4 *Chokotto* Data *Henkan/Kako* (the "Individual Service" in this Section)

Article 23 (Content of the Individual Service)

1. The Individual Service is a service in which the User may use *Chokotto* Data *Henkan/Kako* that UNIRITA Inc. (the "Provider" in this Section) provides. In order to apply for the Individual Service, the User must apply for the Other Service (including Windows Server that Microsoft Corporation provides) that the Company designates.

Article 24 (Upper-Level Terms of Use)

1. The Upper-Level Terms of Use for the Individual Service shall be the "Terms and Conditions for Use of Cloud Service" [Note: This is not the English name of the document but the Company's translation of the original Japanese name "クラウドサービス利用約款."] that the Provider sets forth and the "End User License Terms" that Microsoft Corporation sets forth.

Article 25 (Termination)

1. Notwithstanding the provisions of termination in Chapter 1, if the Use Contract for the Other Service terminates, the Use Contract for the Individual Service that the User is using shall automatically terminate as well.
2. Regardless of when the Use Contract for the Individual Service terminates, the User shall pay the Usage Fees in full of the Individual Service for the month to which the termination date of the Use Contract belongs.

Article 26 (Support)

1. With respect to support for the method of use, function and the Upper-Level Terms of Use of the Individual Service, the User may use the support service that the Provider provides.
2. With respect to inquiries about the setting method, billing, termination and any other contract details of the Individual Service other than the support set forth in the preceding paragraph and other technical supports (including, but not limited to, customer training, system integration/development assistance, transition assistance and proxy operation/development service), the Company shall respond to the inquiries.

Section 5　Acronis Cyber Protect Cloud (the "Individual Service" in this Section)

Article 27　(Content of the Individual Service)

1. The Individual Service is a service in which the User may use Acronis Cyber Protect Cloud that Acronis, Inc and Networld Corporation (collectively the "Provider" in this Section) provide.

Article 28　(Upper-Level Terms of Use)

1. The Upper-Level Terms of Use for the Individual Service shall be the "ACRONIS Software License Agreement" that Acronis, Inc sets forth.

Article 29　(Support)

1. In principle, the Company shall act as support contact for the User for the Individual Service; provided, however, that depending on the content of support, the Company and the Provider may, based on the Company's judgement, jointly provide the support to the User after the Company giving notice to the User.

Article 30　(Data Management and the like)

1. The User may not give notice to terminate the Use Contract of the Individual Service to the Company before deleting all the User Data on the Provided Area on the Individual Service.
2. The User shall manage and back up the User Data with respect to the Individual Service at its own expense and on its own responsibility.　The Company shall not be involved in or have any concern with the User Data, and if the User terminates the Use Contract without deleting the User Data in breach of the provisions of the preceding paragraph or in any other event whatsoever, the Company shall not assume any liability for the matters which fall under any of the following items and any other matters for any reason unless otherwise set forth in the provisions of the Company's liability in the Basic Terms and Conditions:
   (1) divulgation or loss and the like of the User Data;
   (2) prevention of divulgation or loss and the like of the User Data; and
   (3) restoration of the User Data.
3. If the Use Contract terminates for any reason, the User shall delete the User Data on the Provided Area on the Individual Service no later than the termination date of the Use Contract. If the User Data on the Provided Area has not been deleted even after the termination of the Use Contract, the Company may delete the User Data and shall assume no liability with respect to the deletion.

Section 6　*Kougeki Shadan Kun* (the "Individual Service" in this Section)

Article 31 (Content of the Individual Service)

1. The Individual Service is a service in which the User may use *Kougeki Shadan Kun* that Cyber Security Cloud, Inc. and NET ASSIST Inc. (collectively, the "Provider" in this Section) provide.

Article 32 (Upper-Level Terms of Use)

1. The Upper-Level Terms of Use for the Individual Service shall be the "General Conditions of Contract for '*Kougeki Shadan Kun*' (via Partner)" that Cyber Security Cloud, Inc. sets forth.

Article 33 (Required Contract Period)

1. Some Individual Services have required contract period. The details shall be set forth on the Service Site.

Article 34 (Termination)

1. Notwithstanding the provisions of termination in Chapter 1, the User of those Individual Service for which no required contract period is set forth, may, on and after the contract start date of the Individual Service, by giving notice to the Company within a period from the 1st day to the 20th day of every month, terminate the Use Contract for the Individual Service effective as of the last day of the month following the month in which the User gave the notice, or, by giving notice to the Company within a period from the 21st day to the last day of every month, effective as of the last day of the month two (2) months following the month in which the User gave the notice.
2. Notwithstanding the provisions of termination in Chapter 1, the User of those Individual Service for which a required contract period is set forth may terminate the Use Contract for the Individual Service even during the required contract period if the User satisfies the conditions which the Company separately sets forth.

Article 35 (Support)

1. In principle, the Company shall act as support contact for the User for the Individual Service; provided, however, that depending on the content of support, the Company and the Provider may, based on the Company's judgment, jointly provide the support to the User after the Company giving notice to the User.

Section 7 ASTERIA Warp (the "Individual Service" in this Section)

Article 36 (Content of the Individual Service)

1. The Individual Service is a service in which the User may use ASTERIA Warp that Asteria Corporation (the "Provider" in this Section) provides.

Article 37 (Application)

1. Only if the User has an address, domicile or business office in Japan, the User may apply for the Individual Service.

Article 38 (Upper-Level Terms of Use)

1. The Upper-Level Terms of Use for the Individual Service shall be the "Software License Agreement" and "Asteria Common Terms of Use" that the Provider sets forth. With respect to support, the User shall comply with the latest "ASTERIA Support Service Terms and Conditions" that the Provider sets forth at the time when the User is using the support service in Article 40.

Article 39 (Termination)

1. Notwithstanding the provisions of termination in Chapter 1, the User may, on and after the contract start date of the Individual Service, by giving notice to the Company within a period from the 1st day to the 20th day of every month, terminate the Use Contract for the Individual Service effective as of the last day of the month following the month in which the User gave the notice, or, by giving notice to the Company within a period from the 21st day to the last day of every month, effective as of the last day of the month two (2) months following the month in which the User gave the notice.

Article 40 (Support)

1. With respect to support for the method of use, function, the Upper-Level Terms of Use, login information and password of the Individual Service, the User may use the support service that the Provider provides.
2. With respect to inquiries about the billing, termination and any other contract details of the Individual Service other than the support set forth in the preceding paragraph and other technical supports (including, but not limited to, customer training, system integration/development assistance, transition assistance and proxy operation/development service, the Company shall respond to the inquiries.

Section 8 Netwiser-related Products (services included in the related products shall be collectively referred to as the "Individual Service" in this Section)

Article 41 (Content of the Individual Service)

1. The Individual Service is a service in which the User may use appliances and any other related services that Seiko Solutions Inc. (the "Provider" in this Section) provides. In order to apply for the Individual Service, the User must apply for the Other Service that the Company designates.

Article 42 (Upper-Level Terms of Use)

1. The Upper-Level Terms of Use for the Individual Service shall be the "Software License Agreement" [Note: This is not the English name of the document but the Company's translation of the original Japanese name "ソフトウェア使用許諾契約書."] that the Provider sets forth.

Article 43 (Support)

1. In principle, the Company shall act as support contact for the User for the Individual Service; provided, however, that depending on the content of support, the Company and the Provider may, based on the Company's judgment, jointly provide the support to the User after the Company giving notice to the User.

Article 44 (Termination)

1. Notwithstanding the provisions of termination in Chapter 1, if the Use Contract for the Other Service terminates, the Use Contract for the Individual Service that the User is using shall automatically terminate as well.
2. Regardless of when the Use Contract for the Individual Service terminates, the User shall pay the Usage Fees in full of the Individual Service for the month to which the termination date of the Use Contract belongs.

Section 9 (Sophos UTM) (the "Individual Service" in this Section)

Article 45 (Contract)

1. The Individual Service is a service to be provided after the User and KOANKEISO CO., LTD. (the "Provider" in this Section) conclude a use contract based on the terms of use that the Provider sets forth for Sophos UTM, in which the Company will take application procedures to the Provider on behalf of the User and collect fees and provide support on behalf of the Provider (the "Company's Service"), under the use contract.
2. The Company shall not assume any liability for the User's use of the Individual Service unless there was any defect attributable only to the Company in the Company's Service set forth in Paragraph 1 (defects do not include delay in the application procedures taken by the Company

on behalf of the User to the Provider).

Section 10 (SAKURA Server Certificate Management Solution (the "Individual Service" in this Section)

Article 46 (Content of the Individual Service)

1. The Individual Service is a service in which the User may use SAKURA Server Certificate management solution as a one-stop service to manage SAKURA Server Certificate that Seiko Solutions Inc. (the "Provider" in this Section) provides.
2. In order to use the Individual Service, the User shall satisfy requirements that the separately specified system requirements designate.

Article 47 (Upper-Level Terms of Use)

1. The Upper-Level Terms of Use for the Individual Service shall be the "Software License Agreement" [Note: This is not the English name of the document but the Company's translation of the original Japanese name "ソフトウェア使用許諾契約書."] that the Provider sets forth.

Article 48 (Application)

1. The User may apply for the Individual Service only if the User has an address, domicile or business office in Japan.

Article 49 (License Management and the like)

1. In order to use the Individual Service, the User shall download a license for the Individual Service that the Provider grants (the "License" in this Section).
2. The Company shall notify the User of issuance of the license by the Provider after the User's application. After the notification, the User shall download the license on its own responsibility in a manner that the Company designates.
3. The license shall expire upon the deadline that the Provider sets forth. The deadline may differ from the contract period for the Individual Service.
4. The Company shall notify the User of a recommendation to renew the license at the time when the Company designates each year. The User shall download and renew the license on its own responsibility in a manner that the Company designates.

Article 50 (Handling upon Termination of Contract)

1. If the Use Contract for the Individual Service terminates for any reason, the User shall immediately uninstall or deactivate all the software provided for use of the Individual Service

which the User has installed on the Provided Area or the User's terminal.

Article 51 (Non-Warranty/Disclaimers)

1. The Individual Service is a service to manage SAKURA Server Certificate, which excludes any issuance or renewal of SAKURA Server Certificate. The Company shall not make any warranty for SAKURA Server Certificate whether expressed or implied.
2. The Company shall not make any warranty for renewal of the effective period of SAKURA Server Certificate. In addition, the Company shall not assume any liability for damage that the User suffers because the User becomes not able to use the function of SAKURA Server Certificate after the expiry of the effective period of SAKURA Server Certificate.
3. If the User failed to renew the license and the effective period of the license expired, and thereby the User is not able to use the Individual Service, the Company shall not assume any liability for damage that the User suffers arising from it.

Section 11 WithSecure-related Products (services included in the related products shall be collectively referred to as the "Individual Service" in this Section)

Article 52 (Content of the Individual Service)

1. The Individual Service is a service in which the User may use WithSecure-related products that WithSecure Corporation and KOANKEISO CO., LTD. (collectively the "Provider" in this Section) provide.

Article 53 (Upper-Level Terms of Use)

1. The Upper-Level Terms of Use for the Individual Service shall be the "License Terms" that WithSecure Corporation sets forth.

Article 54 (Quality Assurance by the Provider)

1. The Provider's quality assurance shall apply to the Individual Service.

Article 55 (Support)

1. In principle, the Company shall act as support contact for the User in the Individual Service; provided, however, that depending on the content of support, the Company and the Provider may, based on the Company's judgment, jointly provide the support to the User after the Company giving notice to the User.

Article 56 (Consent to Acquisition of Information and the like)

1. The User shall consent in advance to the fact that the Company may acquire the information

that the Provider has concerning the User's use of the Individual Service, in order to continuously provide the support and products.

2. The User shall consent in advance to the fact that the Company may provide the Provider with the information that the User provides to the Company for use of the Individual Service, in order to continuously provide the support and products.

Section 12 KUSANAGI-related Products (services included in the related products shall be collectively referred to as the "Individual Service" in this Section)

Article 57 (Content of the Individual Service)

1. The Individual Service is a service in which the User may use KUSANAGI which is a set of services for speeding up and the like of communication and processing of websites and the like running on CMS (Contents Management System) that Prime Strategy Co., Ltd. (the "Provider" in this Section) provides; provided, however, that if the Company provides a service included in KUSANAGI free of charge, the service shall not be included in the Individual Service.
2. In order to apply for the Individual Service, the User must apply for the Other Service that the Company designates.

Article 58 (Upper-Level Terms of Use)

1. The Upper-Level Terms of Use for the Individual Service shall be the "KUSANAGI Business Edition, Advanced Edition, Premium Edition End-User License Agreement" that the Provider sets forth.

Article 59 (Preparation Work by User)

1. Notwithstanding the provisions concerning the conditions of installation in the Upper-Level Terms of Use, the User must, when using the Individual Service, perform the work that the Company designates on the Service Site.

Article 60 (Termination)

1. Notwithstanding the provisions of termination in Chapter 1, if the Use Contract for the Other Service terminates, the Use Contract for the Individual Service that the User is using shall automatically terminate as well.
2. Regardless of when the Use Contract for the Individual Service terminates, the User shall pay the Usage Fees in full of the Individual Service for the month to which the termination date of the Use Contract belongs.

Article 61 (Support)

1. In principle, the Company shall act as support contact for billing, termination and other contract contents in the Individual Service, and matters arising from or relating to provision method of the Individual Service in the Other Service; provided, however, that depending on the content of support, the Company and the Provider may, based on the Company's judgment, jointly provide the support to the User after the Company giving notice to the User.
2. Inquiries concerning the matters other than those set forth in the preceding paragraph shall be made via a website (the "Forum") that the Provider operates on which the users of KUSANAGI post and respond. The User shall agree in advance that in the Forum, the Company will not respond to inquiries, and the Provider does not guarantee to respond to all inquiries.

Article 62 (Disclaimers)

1. The Company shall not assume any liability for any failure of proper operation of the Individual Service due to the use of the Individual Service outside the operating environment of the Individual Service that the Company sets forth (in principle, Japanese browser on Japanese OS, but the details shall be set forth on the Service Site).

Section 13 SAKURA Cloud Version vRX (the "Individual Service" in this Section)

Article 63 (Content of the Individual Service)

1. The Individual Service is a service in which the User may use Yamaha Virtual Router vRX Public Cloud Edition that Yamaha Corporation and SCSK Corporation (collectively the "Providers" in this Section) provide as set forth in the following items:
   (1) Free of Charge Version
   The User may use Yamaha Virtual Router vRX Public Cloud Edition with the restrictions which the Company separately sets forth on the Service Site.
   (2) Paid License
   The User may use Yamaha Virtual Router vRX Public Cloud Edition on the conditions which the Company separately sets forth on the Service Site in accordance with the content of the license which the User has selected.
2. In order to apply for the Individual Service, the User is required to apply for the Other Service which the Company designates.
3. Notwithstanding the provisions of the Usage Fees in the Basic Terms and Conditions and Chapter 1, the Usage Fees for free of charge version of the Individual Service shall be free of charge. Also, the provisions of free of charge service in Chapter 1 shall apply to the free of charge version.

Article 64 (Upper-Level Terms of Use)

1. The Upper-Level Terms of Use for the Individual Service shall be the "Yamaha Virtual Router vRX Public Cloud Edition Terms of Use" that Yamaha Corporation sets forth.
2. With respect to the paid license, the "Yamaha Virtual Router vRX Public Cloud Edition Paid Function Terms of Use" that Yamaha Corporation sets forth shall also be the Upper-Level Terms of Use.

Article 65 (Management and the like of License)

1. In order to use the paid license, the User must activate the license which the Providers issue and the Company provides (the "License" in this Section) on its own responsibility by the method which the Company designates. If the User is not able to use the paid license because the User fails to activate the License, the Company shall not assume any liability for any damage arising from this.
2. The License has an expiration date which the Providers set forth. The expiration date may differ from the contract period for the Individual Service.
3. The Company provides the User with a new License for renewal which the Providers issue before the expiration date of the License. The User shall renew the License by the method which the Company designates on the User's own responsibility. If the User fails to renew the License and the expiration date of the License before renewal has passed, the paid license will automatically switch to the free of charge version. If the User is not able to use the paid license because the User fails to renew the License, the Company shall not assume any liability for any damage arising from this.

Article 66 (Support)

1. In principle, the Company shall act as support contact for the User in the Individual Service; provided, however, that depending on the content of support, the Company and the Providers may, based on the Company's judgment, jointly provide the support to the User after the Company gives notice to the User.

Article 67 (Termination)

1. Notwithstanding the provisions of termination in Chapter 1, if the Use Contract for the Other Service terminates, the Use Contract for the Individual Service that the User is using shall automatically terminate as well.

Section 14 Zabbix-related Product (each service included in the related product shall be

collectively referred to as the “Individual Service” in this Section)

Article 68 (Content of the Individual Service)

1. The Individual Service is a service in which the User may use Zabbix Enterprise Appliance which is a software monitoring and the like the server and the like and the service relating to it (the “Related Service” in this Section) that Zabbix Japan LLC (the “Provider” in this Section) provides in combination.
2. The details of the Related Service shall be set forth on the Service Site.

Article 69 (Upper-Level Terms of Use)

1. The Upper-Level Terms of Use for the Individual Service shall be the “Zabbix Enterprise End User License Agreement” that the Provider sets forth.

Article 70 (Required Contract Period)

1. The Individual Service has a required contract period. The details shall be set forth on the Service Site.

Article 71 (Support)

1. The User shall contact the Provider for inquiries about the support for the Individual Service. The details of the support shall be set forth on the Service Site.
2. The Company shall respond to inquiries about billing, termination and any other details of Use Contract concerning the Individual Service.

Section 15 Arcserve-related Product (each service included in the related product shall be collectively referred to as the “Individual Service” in this Section)

Article 72 (Content of the Individual Service)

1. The Individual Service is a service in which the User may use Arcserve Unified Data Protection which is a software conducting backup and restoration of server that Arcserve, LLC and Net World Corporation (collectively the “Providers” in this Section) provide.

Article 73 (Management and the like of Data)

1. The Company shall not be involved in or have any concern with the User Data and shall not assume any liability for the matters which fall under any of the following items and any other matters for any reason unless otherwise set forth in the provisions of the Company’s liability in the Basic Terms and Conditions:
   (1) divulgation or loss and the like of the User Data;
   (2) prevention of divulgation or loss and the like of the User Data; and

(3) restoration of the User Data.

2. The User shall manage, backup and restore the User Data on its own responsibility in using the Individual Service.

Article 74 (Upper-Level Terms of Use)

1. The Upper-Level Terms of Use for the Individual Service shall be the "END USER LICENSE AGREEMENT" that Arcserve, LLC sets forth.

Article 75 (Required Contract Period)

1. The Individual Service has a required contract period. The details shall be set forth on the Service Site.

Article 76 (Contract Period)

1. Notwithstanding the provisions of contract period in the Basic Terms and Conditions, the contract period of the Individual Service shall begin on the use start date and end on the last day of the month preceding the month in which one (1) year has passed since the use start date, and unless the User expresses its intention to terminate the Use Contract pursuant to the provisions of Article 5, Paragraph 2, Item 2, the Use Contract shall be automatically renewed for another one (1) year, and the same shall apply after the renewal. Except for the termination based on the provisions of the Company's terms and conditions, the User may not terminate the Use Contract.

Article 77 (Change of Type)

1. The User may, if it satisfies the requirements which the Company sets forth, by notifying the Company, change the type of the Individual Service from the time which the Company designates. If the User changes the type at the same time as automatic renewal of the Use Contract, the User shall notify the Company within a period from the 1st day of the month two (2) months before the contract expiration date to the 20th day of the month to which the contract expiration date belongs.
2. The User may not change the type during the initial contract period of the Use Contract.

Article 78 (Support)

1. In principle, the User shall contact Arcserve, LLC for inquiries about the support for the Individual Service. The details of the support shall be set forth on the Service Site.
2. Notwithstanding the provisions of the preceding paragraph, the User shall contact the Company about billing, termination and any other details of Use Contract concerning the

Individual Service.

Section 16 MotionBoard ((the "Individual Service" in this Section)

Article 79 (Content of the Individual Service)

1. The Individual Service is a service in which the User may use MotionBoard (on-premise version of subscription license) which is BI tool to visualize information and analyze data, prepare reports based on them, promote information sharing within organizations and improve operational efficiency and the like that WingArc1st Inc. (the "Provider" in this Section) provides. The Individual Service includes the "Standard Maintenance Service" which the Provider provides.

Article 80 (Upper-Level Terms of Use)

1. The Upper-Level Terms of Use for the Individual Service shall be the "Subscription License Agreement Terms and Conditions" and the "Maintenance Service Terms and Conditions" that the Provider sets forth.

Article 81 (Required Contract Period)

1. The Individual Service has a required contract period. The details shall be set forth on the Service Site.

Article 82 (Change in Number of Users)

1. Change in the number of users (the "Number of Users") permitted to use the Individual Service on a specific computational resource (the "Target Resource" in this Article) may only be made during the first month following the renewal of the Use Contract. If the User desires to change the Number of Users, it shall make an offer of increase or decrease of the Number of Users designating the Target Resource by the method which the Company designates, no later than the 20th day of the month preceding the month to which the expiration date of the contract period belongs. Upon the offer, the User may use the Individual Service with the Number of Users after increase or decrease from the day which the Company separately notified within the first month following the renewal of the Use Contract (the "Reflection Date of Increase or Decrease" in this Article).
2. The increase or decrease in the Number of Users set forth in the preceding paragraph may not be conducted in the quantity other than the units which the Company designates, and the Reflection Date of Increase or Decrease shall not be a date which belongs to any month other than the first month following the renewal of the Use Contract.
3. If the User increases or decreases the Number of Users set forth in Paragraph 1, the User shall

pay the Usage Fees corresponding to the Number of Users after increase or decrease in accordance with the provisions of Article 4. Even if the Reflection Date of Increase of Decrease falls in the middle of the month, in the month to which the Reflection Date of Increase of Decrease belongs, a full month's Usage Fees shall accrue corresponding to the Number of Users after increase or decrease, which shall not be calculated on a pro-rata basis.

Article 83 (Support)

1. The User shall contact the Provider by using the "Standard Maintenance Service" for inquiries about the support for the Individual Service.
2. The User shall contact the Company about billing, termination and any other details of Use Contract concerning the Individual Service.

Section 17 CData Sync (the "Individual Service" in this Section)

Article 84 (Content of the Individual Service)

1. The Individual Service is a service in which the User may use CData Sync which is a no-code ETL/ELT tool that CData Software Japan, LLC (the "Provider" in this Section) provides.

Article 85 (Upper-Level Terms of Use)

1. The Upper-Level Terms of Use for the Individual Service shall be the "End User License Agreement" that CData Software, Inc. sets forth.

Article 86 (Support)

1. The User may use the support service that the Provider provides for the support for the Individual Service.
2. The Company shall respond to inquiries about billing, termination and any other details of Use Contract concerning the Individual Service.

Section 18 AIWAF-VE for SAKURA Cloud (the "Individual Service" in this Section)

Article 87 (Content of the Individual Service)

1. The Individual Service is a virtual appliance-type WAF (Web Application Firewall) service that MONITORAPP Inc. and ITM Inc. provide. In order to apply for the Individual Service, the User must apply for the Other Service that the Company designates.

Article 88 (Upper-Level Terms of Use)

1. The Upper-Level Terms of Use for the Individual Service shall be the "Monitorapp Product End User License Agreement" that MONITORAPP Inc. sets forth.

Article 89 (Support)

1. The User shall contact ITM Inc. for inquiries about the support for the Individual Service.
2. The Company shall respond to inquiries about billing, termination and any other Use Contract details of concerning the Individual Service.

Article 90 (Termination)

1. Notwithstanding the provisions of termination in Chapter 1, if the Use Contract for the Other Service terminates, the Use Contract for the Individual Service that the User is using shall automatically terminate as well.
2. Regardless of when the Use Contract for the Individual Service terminates, the User shall pay the Usage Fees in full of the Individual Service for the month to which the termination date of the Use Contract belongs.

Supplementary Provisions

Article 1 (Commencement of Application)

1. These Terms and Conditions are the amended version of the Marketplace Terms and Conditions which applied on and after June 26, 2025, and shall apply on and after July 31, 2025 pursuant to the provisions of amendment in the Basic Terms and Conditions .

[Note: This is the Company's translation of the original Japanese Terms and Conditions dated July 31, 2025 for reference purpose only, which may be different from the latest original Japanese Terms and Conditions. For the purposes of the Use Contract, please be sure to see the latest original Japanese Terms and Conditions as well.]