[English Translation]

SAKURA Dedicated Server Terms and Conditions

Chapter 1 General Provisions

Article 1 (Application of Terms and Conditions)

1. These SAKURA Dedicated Server Terms and Conditions (these "Terms and Conditions") are the Terms and Conditions by Service applicable to the Basic Service, "SAKURA Dedicated Server" (the "Basic Service") and their Optional Services (collectively, the "Services") which SAKURA internet Inc. (the "Company") provides, and Chapter 1 constitutes the Basic Service Terms and Conditions, and Chapter 2 constitutes the Optional Service Terms and Conditions.
2. The user of the Services (the "User") must comply with the Basic Terms and Conditions which the Company sets forth. The Basic Terms and Conditions together with these Terms and Conditions shall apply to the Services.

Article 2 (Contents of Services)

1. The Basic Service is the service in which the Company provides a function of one (1) server equipment (the "Company's Server Equipment") that the Company has installed in the Company's data center exclusive to the User. The Basic Service shall respond to a connection with multiple server equipment for Company's other services.

Article 3 (Payment of Fees)

1. With respect to the payment method for the Services, although the User may select to pay by credit card, if the usage fees for the Services exceed the amount that the Company prescribes, the User may be requested to pay the usage fees by another payment method upon Company's request.
2. The User of the Basic Service may select to pay in full or in installments as the number of payments of the initial costs for the Basic Service. If the User selects the payment in installments, the number of payments in installments that the User may select shall be described on the Service Site.

Article 4 (Minimum Use Period)

1. Notwithstanding the provision regarding the minimum use period in the Basic Terms and Conditions, if the User selects the payment in installments as the number of payments for the initial costs for the Basic Service, the minimum use period shall be until the last day of the month following the month to which the payment date of the last installment of payments in installments belongs.

2. The initial costs for the Basic Service shall compose part of the usage fees for the Basic Service. Accordingly, if the Company terminates the Use Contract within the minimum use period, the initial costs which the User has paid shall not be returned pursuant to the provision of the termination of the Use Contract during the minimum use period in the Basic Terms and Conditions.

Article 5 (Warranty)

1. In the "Web Application Firewall" incorporated in part of the models of the Basic Service as the standard, the matters set forth in each of the following items shall not be warranted.
   (1) To be able to detect any attacks using vulnerability in web applications and to defend from them, and to deal with any other threats existing on the Internet
   (2) To keep renewing this function to be able to deal with the latest threat
   (3) To fit the purpose of use that the User intends and to have a function that the User expects
   (4) To provide this function without suspension and to keep it perfectly valid

Article 6 (Quality Assurance)

1. The Company shall provide quality assurance for the Basic Service in accordance with the "Service Level Agreement for SAKURA's Exclusive Server (SLA)" that the Company sets forth on the Service Site.

Chapter 2 Optional Services Provisions

Section 1 Upgrade of Line (the "Optional Service" in this Section)

Article 7 (Change of Kind)

1. In respect of the Optional Service, the User may change the kind on or after the first day of the month following the month to which the day on which three (3) months have passed since the use start date belongs.

Article 8 (Deadline of Payment of Fees)

1. The User shall pay the first fee regarding the use of the Optional Service by the last day of the month following the month to which the use start date belongs despite the provision of the payment deadline in the Basic Terms and Conditions except in the case where the user applies for the Optional Service at the same time as the Basic Service.

Section 2 Memory Upgrade (the "Optional Service" in this Section)

Article 9 (Deadline of Payment of Fees)

1. The User shall pay the first fee regarding the use of the Optional Service by the last day of

the following month of the month to which the use start date belongs despite of the provision of the payment deadline in the Basic Terms and Conditions except for the case where the user applies for the Optional Service at the same time as the Basic Service.

Section 3 Storage Upgrade, Built-in Storage Upgrade, Built-in Storage, Built-in Storage Option (the "Optional Service" in this Section)

Article 10 (Deadline of Payment of Fees)

1. If the User uses the service that the Company designates on the Service Site among the Basic Service (the "Company Designating Service"), the User shall pay the first fee for the use of the Optional Service by the last day of the month following the month to which the use start date belongs despite the provision of the payment deadline in the Basic Terms and Conditions; provided, however, that if the User applies for the Optional Service at the same time as the Basic Service, this shall not apply.

Article 11 (Data Transfer and the like)

1. The Optional Service shall not cover rerecord, reconfiguration and the like of data, configuration and the like which were recorded before the implementation of works by the Optional Service on the Company's server equipment (the "User Server Equipment") which the User is using in the Services to the User Server Equipment after the implementation of the works, which the User shall conduct. Furthermore, the User shall conduct reinstalment of OS if an exchange of storage is included in the works, except in the case of OS that the Company separately designates.

Section 4 Firewall Service (the "Optional Service" in this Section)

Article 12 (Application)

1. The User may apply for the Optional Service only if the User is using the "Exclusive Global Net Work" set forth in Section 9 or the User applies for the Optional Service at the same time as the "Exclusive Global Net Work;" provided, however, that if the User is using the Company Designating Service, this shall not apply.

Article 13 (Warranty)

1. The Company shall not warrant in any sense whatsoever that the Company may prevent a threat of attacks and the like against the User Server Equipment by the Optional Service.

Section 5 Website Attack Detector (the "Optional Service")

Article 14 (Use Conditions)

1. The Company shall set forth the use conditions of the Optional Service on the Service Site.

Article 15 (Contract)

1. The User shall comply with the latest "Terms of Use for 'GRED Web Falsification Check'" that Hitachi Systems, Ltd. sets forth at the time the User uses the Optional Service.

Section 6 IP Address Addition (the "Optional Service" in this Section)

Article 16 (Setting)

1. In respect of the setting and the like, on the User Server Equipment for the IP address allocated to the User by the Optional Service, the User shall implement it at its own expense and on its own responsibility.

Section 7 OS reinstalment (the "Optional Service" in this Section)

Article 17 (Works)

1. The User shall select the OS to be reinstalled from among the provided OSs that the Company sets forth on the Service Site when applying for use of the Optional Service. The Company shall install the latest version of the OS which the Company may provide at the time the User applies for the Optional Service on the hard disc after the Company initializes the hard disc of the User Server Equipment which is a subject of the Optional Service (the "Subject User Server Equipment").
2. The Optional Service shall not cover rerecord, reconfigure and the like of data, configuration and the like which were recorded on the Subject User Server Equipment before the implementation of initialization work in the preceding paragraph, and the User shall conduct the same at its own expense and on its own responsibility.

Article 18 (Warranty)

1. The Company shall not warrant in any sense whatsoever that the program, software and the like which were operating on the Subject User Server Equipment before the implementation of work will also properly operate on the Subject User Server Equipment on which the OS has been installed in the precedent article.

Section 8 Console Work (the "Optional Service" in this Section)

Article 19 (Services)

1. The User shall submit a written work request in the format that the Company prescribes after filling in necessary matters when applying for use of the Optional Service, and the Company shall implement works in accordance with the written work request; provided, however, that

if the Company decides that the content of the work request is difficult to implement, the Company may refuse the application.

Article 20 (Warranty)

1. The Optional Service shall not warrant in any sense whatsoever identification of a cause of failure and realization of a recovery of failure.
2. Even if losses and the like occur to the User by the work implemented in the Optional Service, the Company shall not assume any liability for whatever reason.

Section 9 Exclusive Global Network (the "Optional Service" in this Section)

Article 21 (Service)

1. The Optional Service is a service to build a segment exclusive for the User on the side of the Internet line by using VLAN (Virtual Local Area Network) and let the User use it.
2. The User itself shall manage the exclusive segment.

Section 10 Load Balancer Service (the "Optional Service" in this Section)

Article 22 (Application)

1. The User may apply for the Optional Service only if the User is using the "Exclusive Global Net Work" set forth in Section 9 or the User applies for it at the same time as the Optional Services; provided, however, that if the User is using the Company Designating Service, this shall not apply.

Article 23 (Warranty)

1. The Company shall not warranty that the User Server Equipment may avoid deterioration in the quality by overload and will not become unable to operate by the Optional Service.

Section 11 Name Server Service (the "Optional Service" in this Section)

Article 24 (Setting)

1. The User itself shall conduct the setting of zone in the Operational Service.
2. The setting of zone in the Operational Service may be conducted only through operation on the zone editing display which the Company provides to the User and the setting and the like which is not equipped with a function on the zone editing display may not be conducted.
3. If the User ceases to have the right to use the domain name because of, among others, termination of the Optional Service or the domain name set for the Optional Service becoming void and the like, then the User shall request for deregistration of the domain name for the Optional Service after having promptly deleted the zone file set for the Optional

Service.

4. Notwithstanding the provision of the preceding paragraph, if the User does not delete the zone file of the domain name set for the Optional Service and request for deregistration for the Optional Service, the Company may delete the zone file and deregister the domain name for the Optional Service without any notification to the User.

Section 12 Hybrid Connection (the "Optional Service" in this Section)

Article 25 (Application)

1. Only the User who is using each of the Basic Services of "SAKURA Dedicated Server," "SAKURA's VPS Service," "SAKURA's Cloud Service," "Housing Service" and "Remote Housing Service" (collectively, the "Option Applicable Services") may apply for the Optional Service.

Article 26 (Payment of Fees)

1. Notwithstanding the provision of payment deadline in the Basic Terms and Conditions, the User shall pay the first fee for use of the Optional Service by the last day of the month following the month to which the use start date belongs.
2. The User may re-designate the payment method of fees for the Optional Service from among methods that the Company prescribes and furthermore, may select to pay the fees for the Optional Service, combined with any of the invoices of the payment for the Option Applicable Service (excluding "SAKURA's Cloud Service") to which the User applies the Optional Service, in the method the User has selected in the said service.

Article 27 (Termination)

1. Even if all of the User's Use Contract for the Option Applicable Service terminates or is terminated, the contract for the Optional Service shall remain in effect, and the termination of the Optional Service shall be in accordance with the procedures that the Company prescribes pursuant to the Basic Terms and Conditions.

Supplementary Provision

Article 1 (Commencement of Application)

These Terms and Conditions are the amended version of SAKURA Dedicated Server Terms and Conditions which applied on and after September 19, 2023, and shall apply on and after October 22, 2024 pursuant to the provisions on the amendment to the terms and conditions in the Basic Terms and Conditions.

[English Translation]

[Note: This is the Company's translation of the original Japanese Terms and Conditions dated October 22, 2024 for reference purpose only, which may be different from the latest original Japanese Terms and Conditions. For the purposes of the Use Contract, please be sure to see the latest original Japanese Terms and Conditions as well.]